

Terms and Conditions

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How to find us: <http://map-of.net/france/louvie>

Detailed instructions from the airport to the chalet can be provided on request.

Deposit

- For B&B only, 25% deposit is requested at the time of booking and is not refundable. The remaining amount is paid on site before the completion of your stay.
- For cycling tours, €150 per person is requested at the time of booking and is not refundable.

We will send you a receipt in order to confirm the booking.

Final Payment

Please note that the total booking fee needs to be paid 8 weeks before the starting date of your stay. Should your booking be made within 8 weeks of your arrival date, you will have to pay the total amount of your stay. Please note that for more flexibility, bike rental can be paid at the time of booking or on site.

Mode of Payment

Made to Mireille Gourbin by eurocheque, electronic transfer or PayPal. Please note that you will be charged for any fees incurred through money transfer. (i.e. 4% for payment by PayPal).

Cancellation

If for any reason you are unfortunate enough to have to cancel your holiday, this should be notified in writing (recorded delivery) and addressed to:

Green Bike Pyrenees
Nick Green/Mireille Gourbin
23, avenue Pasteur
64260 Louvie Juzon
France

- Over 8 weeks before arrival date: deposit only.
- 6 weeks before arrival date: 30% or deposit if greater
- 2 weeks before arrival date: 50%
- Less than 2 weeks before arrival date: 100%

We reserve the right to modify or cancel any holidays up to 8 weeks before your arrival date. We will, whenever possible propose alternative solutions. Should those not be suitable to you,

we will fully refund all payments already received. The refund is for the holiday package with Green Bike Pyrenees only and does not include any flight costs or other expenses.

Minimum participants per package

Should a holiday be cancelled due to low bookings (less than 2) we will make every effort to do so at least 8 weeks prior to your departure date. We will endeavour not to cancel any guided tour due to low bookings within 30 days of your arrival date (in the event of other clients' cancellations).

Alterations to itinerary

It may be that for reasons beyond our control we may have to change an itinerary. Be aware that our itineraries and schedules are put forward as a statement of intention only. Any additional expenses which may be incurred through delay, accident or disruption of planned itineraries beyond our control, e.g. war, riots, strikes, Acts of God, etc, will be borne by the client.

Holiday Insurance

A fully comprehensive travel insurance is mandatory and forms part of our booking conditions. This insurance must cover you for:

- medical treatment
- repatriation in the event of a serious accident or illness
- replacement value of rental bikes should they be stolen or damaged while in your care during the rental period
- liability you might incur to third parties
- sport practice (cycling or winter sports following the season of your stay)

As a pure indication only, we enclose the details of travel and holiday cover which includes sport activity <http://www.sports.cover.com>

EHIC Card - European Health Insurance Card

Forms can be found at your local Post Office or on line at <http://www.ehicard.org>
This card is valid only for EEC residents and should be brought with you.

Passports and visas

As a visitor to France you are required to hold a current passport. Should you be travelling from outside EU countries, you should check whether you may also require a visa.

Driving licence

A driving licence is required every time you drive. Should you be stopped by the police, you will be fined on the spot for not providing it. Be aware that mobile radar speed traps are installed everywhere and if you are stopped for speeding you might be forced to pay a fine on the spot in cash.